

Privacy Policy

Effective Date: July 17, 2026

Heroes in Mind Foundation ("Heroes in Mind," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you provide when visiting <https://www.heroesinmind.org>.

This Privacy Policy explains what information we collect, how we use it, and the choices you have regarding your information.

Information We Collect

We may collect information you voluntarily provide, including when you:

- Contact us through our website
- Submit an inquiry
- Make a donation
- Subscribe to updates or newsletters
- Register for an event or volunteer opportunity

This information may include:

- Name
- Email address
- Phone number
- Mailing address
- Donation information
- Any information you choose to provide in a message or form

Automatically Collected Information

Like most websites, we automatically collect certain technical information, including:

- IP address
- Browser type
- Device information
- Pages visited

- Date and time of your visit
- Referring website

This information helps us improve our website and better understand how visitors use it.

Cookies

Our website may use cookies and similar technologies to:

- Improve website functionality
- Remember user preferences
- Analyze website traffic
- Measure the effectiveness of our communications

You may disable cookies through your browser settings; however, some portions of the website may not function properly.

How We Use Your Information

We may use your information to:

- Respond to inquiries
- Process donations
- Send donation receipts
- Communicate about our programs and mission
- Send newsletters or updates if you have opted in
- Improve our website and services
- Comply with legal obligations

Donations

Online donations are processed through trusted third-party payment providers. Heroes in Mind does **not** store your complete credit card or payment information on our servers. Payment information is handled securely by the payment processor in accordance with its own privacy policy.

Sharing of Information

We do not sell, rent, or trade your personal information.

We may share information with trusted service providers who help us operate our website and organization, including:

- Website hosting providers
- Email marketing providers
- Donation processing platforms
- Analytics providers

These providers are only given the information necessary to perform their services.

We may also disclose information when required by law or to protect our legal rights.

Third-Party Services

Our website may contain links to third-party websites or use third-party services, including social media platforms and donation processors. We are not responsible for the privacy practices of those third parties and encourage you to review their privacy policies.

Data Security

We use reasonable administrative, technical, and physical safeguards designed to protect the information we collect. However, no method of transmitting or storing information electronically is completely secure.

Children's Privacy

Our website is not intended for children under the age of 13, and we do not knowingly collect personal information from children.

Your Choices

You may:

- Request access to the personal information we maintain about you
- Request correction of inaccurate information
- Request deletion of your personal information where applicable
- Unsubscribe from marketing emails at any time by using the unsubscribe link included in those emails

Changes to This Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with an updated Effective Date.

Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact:

Heroes in Mind Foundation

Website: <https://www.heroesinmind.org>

Email: **bwebb@heroesinmind.org**

Phone: **(214) 205-7495**